Mission
Wheaton Franciscan Healthcare is committed to living out the healing ministry of the Judeo-Christian tradition by providing exceptional and compassionate health care service that promotes the dignity and well being of the people we serve.

Vision
Our health ministries will be recognized in each community we serve for superior and compassionate patient service, clinical excellence, as the health care employer of choice and the preferred partner of physicians.

Values
The five core values of
- Respect
- Integrity
- Development
- Excellence
- Stewardship
have meaning for every one of us. We hope these behaviors will influence for the better every person whose life we touch.
EMERGENCY SERVICES
When the quality of life comes down to only a few seconds, Covenant’s Emergency Services Department is ready to assist. The Emergency Services Department is staffed full-time by qualified physicians, nurses, and other personnel who are specially trained in emergency medicine.

AIRCARE – Covenant’s jet powered emergency helicopter is available to transport accident victims, medical personnel and equipment to and from accident areas and hospitals.

AMBULANCE SERVICE – Covenant’s ambulance service provides 24-hour emergency paramedic response and treatment to people en route to area hospitals.

PATIENT CARE SERVICES
Ranked as one of Iowa’s largest community hospitals, Covenant’s highly skilled and dedicated medical personnel believe in sharing their expertise, compassion and commitment in providing quality care through many inpatient and outpatient services.

BREAST CENTER – Committed to providing the finest in breast screenings, bone measurement and diagnostic services, the Center offers a supportive and comfortable environment for women to learn about breast and bone health and receive proper care so they remain independent and active. Services include: mammography, stereotactic breast biopsy, breast ultrasound and bone density scans.

COVENANT HOME HEALTH – A program where specially-trained nurses are available to provide continued nursing, therapy or other support services in the comfort of a patient’s home.

NURSE ON CALL – Around-the-clock answers to health care questions or concerns. Registered nurses listen carefully to questions and help in making informed decisions about what to do. They can also help in finding a Covenant Clinic physician to satisfy individual needs, including medical specialties and office hours. 319-272-2600 or 1-800-593-1414

DIABETES COUNSELING & NUTRITION EDUCATION – Covenant’s registered dietitians are available to educate individuals about the importance nutrition plays in preventing and treating disease. Dietitians and nurses specializing in diabetes can provide valuable information that is uniquely designed for each individual person and situation.

HOME MEDICAL – When patients need the best in coping with a medical condition at home, dependable products and a professional staff are available 24-hours a day to help make the hospital-to-home transition easier.

HOSPITALISTS - A Hospitalist is the physician that organizes communication between different physicians caring for a patient in a hospital. He or she serves as the point of contact for other physicians and nurses for questions, updates, and delineating a comprehensive plan of care.

INTENSIVE CARE – Featuring state-of-the-art technology, Covenant’s 12-bed unit offers the highest quality services for critically ill patients.

LABORATORY – Accredited by the Joint Commission, Covenant’s Laboratory offers a wide range of testing, using advanced technology.

LIFELINE – A personal emergency response service that enables persons to continue living in the comfort of their own home while having access to emergency personnel assistance.

MAMMOGRAPHY – Our Breast Center at Covenant Medical Center provides technologies that include mammography, stereotactic breast biopsy, ultrasound guided aspirations and biopsies, galactography, needle localizations and minimally invasive, image-guided surgical technology for biopsy and lumpectomies.

PHARMACY – Pharmacy services are available on-site and also extend into several outlying Northeast Iowa communities.

RADIOLOGY SERVICES – Using advanced technology, Covenant’s radiology services include: mammography, ultrasound, nuclear medicine, Positron Emission Tomography (PET) scanning, CT scanning, Magnetic Resonance Imaging (MRI), bone density scans and x-ray diagnostics.

SECURASITTER – Covenant’s professional care-giving service is available 24-hours-a-day for in-home or hospitalized persons who need special monitoring and assistance, including companionship, transportation and shopping needs.

SPIRITUAL CARE SERVICES – Chaplains are available to provide non-denominational emotional support and counseling for patients, families and staff members. Covenant’s chapel is located on the first floor of the Medical Center and is always open.

WELLNESS CENTER – Promoting wellness and prevention through a variety of classes, programs and screenings. Over 50 aerobic and fitness classes are available, along with accessibility to cardiovascular and circuit weight equipment. Medically-based fitness programs are designed for individuals recuperating from a stroke or related diseases such as multiple sclerosis, Parkinson’s, heart disease and cancer.
MATERNAL CHILD HEALTH SERVICES

From informational programs for expectant mothers to an excellent birth experience and a lot more in between, Covenant has everything in place to give new life a great beginning.

A WOMAN’S PLACE AT COVENANT –
An on-site retail store for families, offering various gifts for mom and baby, along with numerous lactation and before and after pregnancy items.

EARLY DEVELOPMENTAL INTERVENTION (EDI) – Families with a child who has developmental delays or a disability face many challenges. Covenant Medical Center’s Early Developmental Intervention (EDI) program recognizes these challenges and has pediatric-trained professionals who are dedicated to helping each child communicate, play, move, learn and live life to the fullest.

The Early Developmental Intervention (EDI) program provides physical therapy, occupational therapy and speech therapy services for children of all ages. We work with children with a variety of development delays, injuries and medical conditions. For more information, call 319.272.5600.

FAMILY BIRTH CENTER – The Family Birth Center at Covenant Medical Center is specially designed for comfort and privacy so your entire family may share in the joy and excitement of the birth of your new baby. Be assured we will do our best to give you and your newest family member a wonderful experience and a healthy, loving start.

The Family Birth Center features 19 spacious labor/delivery/recovery/postpartum suites with many amenities including relaxing whirlpool tubs for mom, queen-size sleep sofa for support person, in-room baby bath tub sink, room service dining and flat screen television. The Family Birth Center also has a large, regular nursery, high-tech infant security system, two operating room suites and three triage rooms.

COVENANT PRENATAL CLINIC – The Covenant Prenatal Clinic specializes in prenatal care for women including those with risk factors related to age, lifestyle, family history, those with special needs or limited/no insurance. A team of health care professionals provide prenatal care to women during pregnancy including obstetricians, nurse midwives, physician assistants, nurses, childbirth instructors, social workers, dietitians, dental hygienists and others.

INTENSIVE CARE NURSERY – Covenant Medical Center has the area’s only Level II Regional Neonatal Intensive Care Unit (NICU) nursery to help babies who are premature or those with special needs. Our NICU nursery is adjacent to the Family Birth Center and offers a warm, sensitive, family-centered approach. The NICU suites are designed to create a private, peaceful environment where family bonding and the healing process is top priority. Providing the area’s most advanced neonatal care, an expert team of neonatologists, pediatricians, nurses and specialists are highly trained and use the latest in technology, high-tech monitoring and specialized care necessary to treat critically ill babies.

BREAST FEEDING PROGRAM – Covenant Medical Center has certified and highly experienced lactation consultants on-site to assist with breast feeding issues before, during and after delivery. We also offer a Breast Feeding Support program to help you and your baby enjoy all the benefits of breast feeding while becoming familiar with various techniques. Call 319.272.MILK (6455) for more information.

MATERNAL CHILD HOME HEALTH – Mothers or babies with special needs can receive in-home follow-up visits to help mom and baby with special circumstances. Call 319.272.5095 for more information.

NEWBORN ASSESSMENT CLINIC – To make sure babies are healthy, doing well and to answer any questions, Covenant offers a newborn assessment clinic to all moms and babies two to three days after discharge.

PEDIATRICS – When it comes to the health and wellbeing of your child, you want to find the right physician for you and your family. Covenant Medical Center has a highly-trained network of physicians and pediatricians to help your child maintain good health, and overcome illness when it happens. Covenant’s medical personnel specialize in areas such as pediatrics, neonatology and family practice care. Covenant Medical Center also has specialists who can help treat rare diseases including the area’s only pediatric cardiologist.

SICK BAY FOR CHILDREN – A program for parents where nursing professionals care for temporarily ill or injured children, infants through adolescents. Parents use this service when they need to go to work or school and cannot stay at home with their sick or injured child. Offering the very finest in quality care, our health care professionals can provide the medical attention you need to nurse your child back to good health.

WOMEN’S CENTER FOR HEALTH – Covenant’s Women’s Center for Health provides women with valuable information, resources and services to help them become involved in and take more responsibility for their own health care and the health care of their families.
**CARDIOLOGY SERVICES**
Covenant’s state-of-the-art cardiac care helps thousands of heart patients lead longer, healthier lives by providing a wide range of diagnostic services and treatment programs for adults with heart disease. Our approach combines strong expertise in proven therapies with the latest findings about heart disease and treatment.

**CARDIAC REHABILITATION SERVICES**
Covenant’s nationally-certified cardiac rehabilitation program is designed to help patients with heart disease recover faster and return to living full and productive lives. Interdisciplinary services include education, exercise and counseling. The cardiac rehabilitation staff includes nurses, dietitians, physical therapists, respiratory therapists and social workers.

**CATHETERIZATION LAB**
A diagnostic procedure that detects the severity of coronary artery disease and provides information about the pumping ability of the heart and blood vessels.

**ELECTROPHYSIOLOGY (EP) LAB**
Offering one more source of interventional cardiology accessible to patients in the region. EP studies, ablations, and pacemaker or defibrillator implants are performed in the EP lab.
REHABILITATION SERVICES
Covenant’s comprehensive rehabilitation program uses an interdisciplinary, goal-oriented approach in helping people with physical disabilities develop the skills they need to live as independently as possible. This program is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) for comprehensive inpatient rehabilitation.

INPATIENT ACUTE REHABILITATION UNIT – A medically-supervised, comprehensive program of services that evaluates, treats, trains and educates disabled individuals to help reintegrate them back into the community and livelihood.

NEUROPSYCHOLOGY – Covenant’s full-time neuropsychologist specializes in the study of brain behavior relationships and can help address emotional or behavioral difficulties associated with an individual’s illness or injury. Diagnostic testing is available for persons with a brain injury to identifying problems with memory, attention, reasoning and problem-solving.

OCCUPATIONAL THERAPY – An individualized treatment program to help refine the needed independent living skills for residing at home, work or school.

PHYSICAL THERAPY – Physical therapy is provided to help a person with a physical disability become more independent. Each individual’s treatment plan is based on their need to improve strength, endurance, mobility and overall fitness.

REHABILITATION COUNSELING – Licensed rehabilitation counselors are available for patients, family members and friends who need counseling assistance.

REHABILITATION MEDICINE – Physicians specially-trained in rehabilitation medicine diagnose, treat and oversee the medical care of all rehabilitation patients.

SPEECH-LANGUAGE PATHOLOGY – Offers extensive diagnostic and therapeutic speech and language services to help people with communication, reasoning, swallowing and hearing difficulties improve their level of function.

THERAPEUTIC RECREATION – Leisure and recreational outings, such as community activities, water-related outings, one-on-one sessions and group activities are designed to allow opportunities for gradual readjustments to family and community life.

CLINIC SERVICES
Making certain that Waterloo/Cedar Falls and surrounding communities have immediate access to medical care, Covenant Clinic extends its services into many Northeast Iowa communities through a network of Clinics and pharmacies.

COVENANT CLINIC - The area’s largest Primary Care network. With 22 locations in Northeast Iowa and more than 130 providers Covenant Clinic is ready to serve all your family’s health care needs, at every time of life.

CONVENIENT CARE – An alternative to the emergency room, Convenient Care offers treatment for minor injuries or sudden illnesses that are not life threatening. This service is provided to anyone needing same-day, non-emergency medical attention when their primary physician is unavailable.

OCCUPATIONAL MEDICINE & WELLNESS – Offering comprehensive occupational health and safety services to area businesses and industries. Services include worker injury management and rehabilitation; preplacement, DOT, FAA, Hazmat exams; special testing required by OSHA, drug/alcohol testing and MRO services; ergonomic consultation; employee assistance programs; health promotion services; and travel medicine. Our Occupational Health Clinic assists with work-site safety, prevention of illness and injury and provides cost-effective care with ongoing communication. Offices are located at Arrowhead Medical Center and Mercy Hospital.
Thousands of people throughout Northeast Iowa are willing to donate their time, talents, and expertise to help supplement and enhance services and outreach programs.

**Auxiliary** – The Covenant Auxiliary is a vital component to the hospital’s success. Hundreds of auxilians donate their time and talents in providing support for numerous events, fundraisers, and services.

**Foundation** – Charitable contributions are important in helping to assure that quality health care services are available for Northeast Iowans. With generously donated monies from local businesses and individuals, the Covenant Foundation provides the needed funding for medical technology and services, education, research, and patient care necessities.

**Volunteer Services** – The unique talents and personal experience of a volunteer helps provide patients and families with the needed friendship, understanding, and emotional support during a hospital stay. In addition, volunteers also provide assistance with community events and programs sponsored by Wheaton Franciscan Healthcare.

**Behavioral Health Services**

Sometimes the most-troubling health problems are the ones that cannot be treated with standard medical procedures. Covenant’s Behavioral Health Services offer specialized, family-centered treatment for adolescent behavioral problems, eating disorders, chemical dependency, and psychiatric disorders.

**Center for Senior Behavioral Health** – The first of its kind in Northeast Iowa, this 15-bed inpatient unit at Sartori is committed to providing care for the physical, social, and emotional needs of elderly individuals with mental health concerns.

**Horizons** – A family-centered recovery program for drug, alcohol, and substance abusers and their families. A wide variety of trained professionals work together to facilitate the treatment program and coordinated approach that addresses the physical, emotional, and spiritual toll taken by drug, alcohol, and substance abuse.

**Mental Health Program** – Covenant’s Mental Health Unit offers evaluation and treatment to patients who are in an acute phase of psychiatric illness or are experiencing an emotional or life crisis.

**Stillpoint Adolescent Program** – An evaluation program that provides hope and support to troubled teenagers (12-18 years old) and their families. Comprehensive help is available in dealing with acute psychiatric illness, family issues, and substance abuse.

**Covenant Sleep Center** – Covenant’s Sleep Center is accredited by the American Academy of Sleep Medicine (AASM). The Sleep Center is designed to evaluate and classify sleep patterns and stages of a person’s sleep, identify various sleep problems and determine treatment if indicated.

**Wound Care Clinic** – Covenant’s Wound Care Clinic specializes in the treatment of many different types of non-healing wounds. Some are acute and complicated by infection or other problems that interfere with the healing process. Others are chronic and may not have responded to prior healing therapies. Some wounds are recurrent due to underlying medical conditions. To aid and speed healing, the staff at the Wound Care Clinic will develop a wound care plan that involves the evaluation and treatment of the existing wounds.

**Covenant Sleep Center**

Covenant’s Sleep Center is accredited by the American Academy of Sleep Medicine (AASM). The Sleep Center is designed to evaluate and classify sleep patterns and stages of a person’s sleep, identify various sleep problems and determine treatment if indicated.

**Wound Care Clinic**

Covenant’s Wound Care Clinic specializes in the treatment of many different types of non-healing wounds. Some are acute and complicated by infection or other problems that interfere with the healing process. Others are chronic and may not have responded to prior healing therapies. Some wounds are recurrent due to underlying medical conditions. To aid and speed healing, the staff at the Wound Care Clinic will develop a wound care plan that involves the evaluation and treatment of the existing wounds.